



Session Five: Thinking Outside of the Bun for Online Training

**10/19/11
12:00pm -
1:30pm
Spokane, WA
Center Place,
Spokane**

Presenters

Steven Williams – Taco Bell and Yum

Program

Join Steven Williams as he shares Taco Bell’s best practices and insights regarding their learning and development strategies and initiatives.

You will get the answers to such questions as:





- How does Taco Bell and Yum Brands, Inc use an LMS?
- How is e-learning impacting the company?
- What is Taco Bell’s learning strategy?
- How do they develop their content?
- And participate in group discussions – Thinking Outside the Bun!











Wednesday, July 20th, 2011

Session Five: “Thinking Outside The Bun for Online Training”

ASTD’s Training 101 Series
Steven Williams

Evaluation Roll up
13 Registered / 15 Attended / 13 Evaluations

1. Did the program provide “value” to you?	 92%  8%	Why or Why Not? <ul style="list-style-type: none">▪ General Interest▪ Practical application examples▪ Took away good info▪ Learn what other companies are using for online training and how we can improve ours▪ Learning how other org’s training is delivered▪ Didn’t discuss LMS
2. Did the program engage or inspire you?	 92%  8%	<ul style="list-style-type: none">▪ Good for me to focus/learn on the EE’s and their learning process▪ Felt rushed and confused▪ “Sweet” online learning platforms (best practices and use of technology)

<p>3. The quantity and quality of the information received during the program:</p>	<ul style="list-style-type: none"> ● Was Less than I expected 1 ● Met my expectations 9 ● Exceeded my expectations 3 	
<p>4. Did it meet the description and objectives?</p>	<ul style="list-style-type: none">  92% 1/2 8%  0% 1- no response 	<ul style="list-style-type: none"> ▪
<p>5. Was the subject relevant to your current position?</p>	<ul style="list-style-type: none">  92%  8% 1- no response 	<ul style="list-style-type: none"> ▪ Some clients have similar level EE's ▪ Not a trainer
<p>6. Did the discussion/material stimulate your thinking?</p>	<ul style="list-style-type: none">  100% 1/2  	<ul style="list-style-type: none"> ▪ RE: courses for Spanish immersion learning
<p>7. Did you learn something new?</p>	<p>Yes 100% No</p> <p>If "Yes", will you be able to apply what you learned:</p> <p>~Immediately 5</p> <p>~In the Short Term 2</p> <p>~More Long Term 6</p>	
<p>8. What will do you differently tomorrow, based on what you learned today?</p>	<ul style="list-style-type: none"> ▪ Letter of Culmination of Learning Tools ▪ Review our online training to see where we can improve our processes ▪ I would love to provide this training for BBB accredited business. ▪ Think about learners being life long learners more than just enough to do the job. Not get so caught up in just enough info. ▪ Consider additional levels of training beyond current ▪ Look up some concepts, rewrite notes for reference 	
<p>9. The Overall Program</p>	<ul style="list-style-type: none">  100%  1- no response 	<ul style="list-style-type: none"> ▪
<p>10. The Facilities</p>	<ul style="list-style-type: none">  100%  1- no response 	<ul style="list-style-type: none"> ▪ Great environment ▪ Great place this time 😊 ▪ So much better than Gonzaga! ▪ Are we paying for this place? It's far, but nice.

<p>11. How did you hear about this event?</p>	<ul style="list-style-type: none"> <input type="radio"/> Website 2 <input type="radio"/> ASTDINW / Email 8 <input type="radio"/> Postcard 1 <input type="radio"/> Newspaper Publication (e.g. Inlander, Spokesman Review, Journal of Business) <input type="radio"/> Chamber of Commerce or Launch Pad INW <input type="radio"/> INSHRM or Leadership Connection 1 <input type="radio"/> Other, please explain: 1
---	---

Additional Comments / Suggestions:

- Nice Job – Steven! (2)
- Fun Break from “seriousness” acknowledging that this too is serious business.
- Great program – thank you! (2)
- Thank you Steven for sharing the successes and tools used at Taco Bell and Yum, It is so much more real when you have real examples to relate and learn from!

Check the box that most describes your current position:

- For Profit** Workplace Learning Professional (Training, Manager, HR, etc.) **2**
- Non Profit** Workplace Learning Professional (Training, Manager, HR, etc.) **3**
- Consultant **5** Academic / Student **2**
- Other: _____ NR - 1